



SONOMA FORGE

DESIGNER FAUCETS

WARRANTY & DAMAGE CLAIMS

LIMITED WARRANTY

Sonoma Forge products are assembled and finished by hand in the USA. Each part is unique and individual, and may vary slightly from one part to another. Living finishes will change over time, to degrees dependent on environment. This is natural, and these changes are not warranted.

We warrant the quality of our products to be free of manufactured defects and will repair any defective product up to two (2) years from purchase date.

Replacement parts may not be available for discontinued products after two years of purchase.

Products installed outdoors do not qualify for complete warranty.

Damage from freezing temperatures is not covered by this warranty.

Sonoma Forge is not responsible and will not be held liable for labor, installation, removal, or shipping charges; consequential, incidental, indirect, special, economic, or punitive damages; as well as illness injury, disability, or death from installation or use of our products.

CLAIMS

All orders must be inspected upon receipt. Damage or discrepancies must be reported to Sonoma Forge within three (3) business days of delivery, and before product leaves the original delivery address.

Packaging with visible damage should be noted with the carrier upon receipt. Packages should be refused if product damage is obvious from the outside of the packaging.

Sonoma Forge is not liable for lost or damaged product drop-shipped to a dealer's customer. The dealer takes full responsibility for any drop-shipped product after it has shipped from Sonoma Forge.